

# Schedule Smart

Product Sheet



## SCHEDULE SMART

Schedule Smart is an AI powered scheduling product designed for utilities and road maintenance companies. As we don't expect you to trust our AI, a quick and easy confirmation process enables you to confirm that every schedule is a great schedule. No leap of faith required. Schedule Smart enhances an existing workforce management system, no system change required. Whatever version you choose, Schedule Smart Confirm is included free of charge

Schedule Smart has been developed specifically for the following work activities:

- Road and highway maintenance
- Streetworks
- Connections
- Metering
- Revenue protection
- Utility debt

### SCHEDULE SMART PLANNING

Automatically plan in all your high volume low complexity work daily

**Utilisation target** - maximise utilisation on site and target 100% including travel time

**SLA target** - set your target SLA compliance e.g. 100% or 95%

**Intra-day risk management** - schedule at risk jobs as early as possible in the day

**Qualifications** - only someone qualified will be scheduled to the job

**Travel** - actual travel routing used (real by road distances)

**Availability** - only schedule work to resources which are available

**Fixed jobs** - leave all fixed jobs and automatically plan around them

**Time work patterns** - set working days and hours per resource

**Commute work pattern** - set the travel time which is done on personal time

**Location work patterns** - set where a resource starts and ends the day

**Area work patterns** - set the areas a resource can work

**Mileage restrictions** - set maximum mileage per day

**Work an area** - keep a resource in an area to clear low density work

**Routing** - route optimisation

**Out of area work** - manage business trips to work specific areas

### SCHEDULE SMART DYNAMIC

**Insert a job** - for emergency work, tipping, materials pickup etc. insert a job and automatically optimise the rest of the day

**Re-optimise** - update schedules based on actual job outcomes

### SCHEDULE SMART APPOINTMENTS

**Outbound calls** - create call lists which meet your business objectives

**Inbound calls** - find the best resource to do the job within the customer's needs

### SCHEDULE SMART ASSISTANT

**Unexpected absence** - update and move schedules due to unexpected absence

**Emergency work** - update and move schedules for emergency work

**Re-schedule work** - manual override of schedules

**Drag and drop** - move work directly on the scheduling board

### INTEGRATION A range of APIs for integration

Standard HTTP APIs available

File transfer protocols including FTP, sFTP, FTPs for CSV files

### SECURITY

ISO27001

GDPR compliant

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